


Search Notes 	Application/Control No. 10828397	Applicant(s)/Patent Under Reexamination BURG, FREDERICK MURRAY
	Examiner LISA HASHEM	Art Unit 2614

SEARCHED

Class	Subclass	Date	Examiner
709	206.207	10-13-08	LH
379	70.88.23.207.08	10-13-08	LH

SEARCH NOTES

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Updated East search: Keywords: Instant messaging; call/service/customer center; future callback; prior art from application: 10/234617 (prior art cited by Applicant in IDS)	10-13-08	LH

INTERFERENCE SEARCH

Class	Subclass	Date	Examiner

/LISA HASHEM/
Examiner, Art Unit 2614